

Terms and Conditions

- a) We do need to have a reservation before you arrive. You will be asked for credit or debit card details to guarantee your booking but no payment will be taken at this time. (American Express and Diners are not accepted).
- b) No deposit/payment will be taken off until the end of your stay. We accept payment by cash, cheque and all major debit and credit cards. We do not accept American Express or Diners.
- c) We do not charge for cancellations up to one week before your stay. But please remember that we lose a third of our income when a room stays empty, so please cancel as early as you can if you have to. We also do not charge at all if we can let the room again. If we cannot find new guests to take your place, however, we will charge 40% of the total price for cancellations 7-5 days before your stay, 60% for cancellations 4-3 days before your stay and the full amount for cancellations 2 days or less ahead, or for no-shows.
- d) In the highly unlikely event that we cannot honour your booking then any liability by us will be restricted to any monies paid.
- e) On peak weekends a 2 night stay may be required.
- f) We do not have rigid check in times during the day. Rooms are normally ready from mid-day and you are welcome to leave your luggage if you arrive earlier. We do, however, ask you to arrive not later than 8pm. There is a security barrier which is closed at 8pm and after this time access may be denied. The security barrier can be opened with your room key once you have it. Children aged 8 and above are welcomed to the house.
- g) There is a purpose built brick kennel at the house to accommodate dogs. If owners are willing to leave their dog in the Kennel provided please notify us of this in your reservation, just incase we have other guests who are also bringing their dog on that particular night. We do ask that your dog does not create too much noise as to unsettle our other guests at the time of your stay.